

# BRATISLAVA SMART REGION



**SHORT VERSION**

**NOVACO**



Operačný program  
**Efektívna  
verejná správa**



**Európska únia**  
Európsky sociálny fond

**CONTRACTOR:**  
NOVACO S.R.O.

**CONTRACTING AUTHORITY:**  
BRATISLAVA SELF-GOVERNING REGION

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# SMART STRATEGY

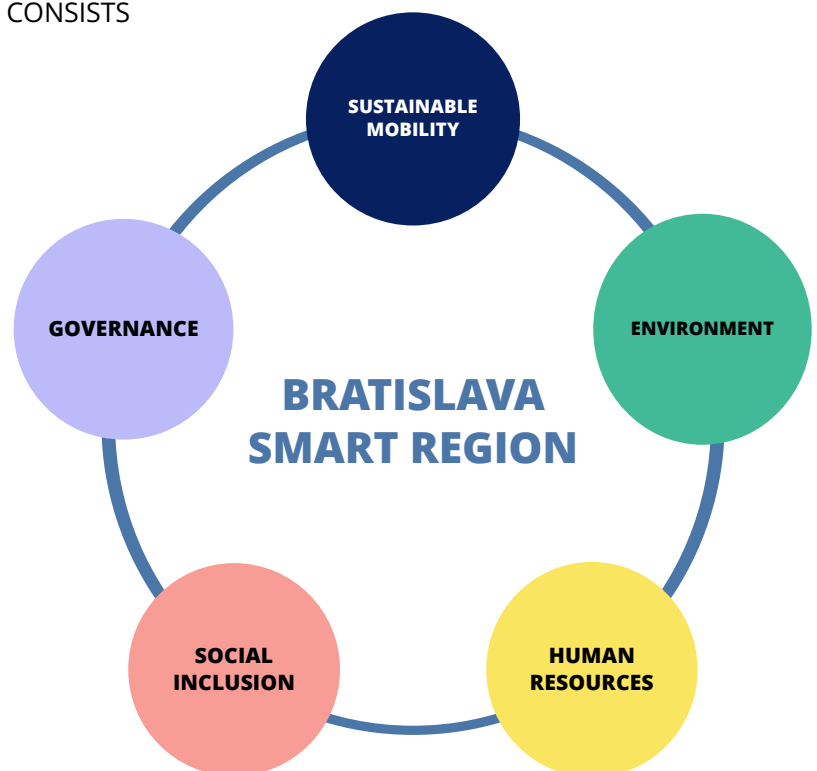
THE QUALITY OF PUBLIC ADMINISTRATION AND ITS EFFICIENCY IS THE MOST IMPORTANT CONDITION FOR INTELLIGENT, SUSTAINABLE, AND INCLUSIVE GROWTH.

THE BRATISLAVA SELF-GOVERNING REGION HAS DECIDED TO IMPLEMENT THE "SMART REGION BSK" PROJECT. THE "SMART REGION BSK" PROJECT'S OBJECTIVE IS TO CREATE AN EFFICIENT OPERATING OFFICE THAT PROVIDES ADDRESS, ACCESSIBLE, AND EFFECTIVE SERVICES TO THE CITIZENS OF THE REGION.

THE GLOBAL OBJECTIVE OF THE STRATEGY DOCUMENT IS TO IMPROVE THE LIFE OF THE CITIZENS LIVING IN THE REGION THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES.

THE BRATISLAVA SMART REGION STRATEGY CONSISTS OF THE FOLLOWING KEY POLICIES:

- **SUSTAINABLE MOBILITY**
- **ENVIRONMENT**
- **HUMAN RESOURCES**
- **SOCIAL INCLUSION**
- **GOVERNANCE**





## SUSTAINABLE MOBILITY

**MOBILITY IN THE BRATISLAVA REGION IS NOT CURRENTLY PROVIDED IN A SUSTAINABLE WAY. THE MOST TRANSPORT CAPACITY IS CARRIED OUT BY PASSENGER CARS, ESPECIALLY USING VEHICLES THAT COMBUST FOSSIL FUELS.**

**IN TERMS OF ENSURING TRANSPORT SUSTAINABILITY, THE PRIMARY OBJECTIVE OF THE BRATISLAVA SELF-GOVERNING REGION IS TO ACHIEVE A 50:50 RATIO OF INDIVIDUAL CAR TRANSPORT AGAINST PUBLIC PASSENGER TRANSPORT.**

### KEY CHALLENGES

- DEVELOPMENT OF PUBLIC TRANSPORT WITH EMPHASIS ON THE DEVELOPMENT OF RAIL TRANSPORT AS THE MAIN TRANSPORT SYSTEM IN THE TERRITORY OF THE AUTONOMOUS REGION AND THE DEVELOPMENT OF PUBLIC PASSENGER TRANSPORT IN CONNECTION WITH THE ADJACENT REGIONS;
- WEAK ACCESSIBILITY OF RAILWAY CONNECTION, INSUFFICIENT INTERCONNECTION OF CITY TRAM RADIALS WITH PLANNED TRANSFER TERMINALS ON THE RAILWAY;
- INSUFFICIENT PUBLIC TRANSPORT INFRASTRUCTURE (INCLUDING TRANSFERABLE TERMINALS, PUBLIC TRANSPORT STOPS, STATE OF RAILWAY INFRASTRUCTURE);

- AIR POLLUTION GENERATED BY THE TRANSPORT SECTOR;
- HIGH EMISSIONS FROM PASSENGER CAR TRANSPORT;
- HIGH TRAFFIC INTENSITY AT THE ENTRIES TO BRATISLAVA AND DISTRICT LOCATIONS IN THE REGION;
- LOW ATTRACTIVENESS OF PUBLIC TRANSPORT (INSUFFICIENT APPLICATION OF TECHNICAL AND OPERATIONAL STANDARDS);
- SHARE OF LOW EMISSION VEHICLES IN PUBLIC TRANSPORT;
- LOW INTENSITY OF PUBLIC TRANSPORT USE;
- INTENSIVE TRANSPORTATION OF GOODS;
- INSUFFICIENT DEVELOPMENT OF CYCLING INFRASTRUCTURE;
- NON-PERFORMANCE OF ACTIVITIES AND POSSIBILITIES OF INTERMODAL TRANSPORT IN THE REGION.

### KEY DATA

- 139 000 PERSONS COMMUTE DAILY FROM SURROUNDING REGIONS;
- INAPPROPRIATE RATIO OF INDIVIDUAL TRANSPORTATION COMPARED TO PUBLIC PASSENGER TRANSPORT (73:27);
- II. AND III. CLASS ROADS ACHIEVE DAILY INTENSITY AT 23 000 VEHICLES PER DAY;
- TRANSPORT IS A PRIMARY SOURCE OF AIR POLLUTION WITHIN THE REGION;
- CAR TRANSPORT WITHIN THE REGION ACCOUNTS FOR 40 % OF EMISSIONS PRODUCED BY THE MOBILITY SECTOR IN SLOVAKIA;
- THE LOAD RATE OF EXISTING RAILWAY LINES TO THE CITY OF BRATISLAVA'S ENTRY REACHES 80%.



# REGIONAL TRANSPORT AUTHORITY

**THE PROPOSED MEASURE AIMS TO STRENGTHEN THE POSITION OF THE BID ORGANISATION AS A TRANSPORT AUTHORITY IN THE PUBLIC PASSENGER TRANSPORT SYSTEM IN THE BRATISLAVA REGION. HAVING REGARD TO THE CLEAR DELEGATION OF TASKS, THE AIM IS TO INTRODUCE SYSTEMATIC PROCEDURES AND IMPROVE PUBLIC TRANSPORT INTEGRATION, INCLUDING CLOSE COOPERATION BETWEEN IDS BK STAKEHOLDERS.**

## **GLOBAL GOAL**

**IMPROVING THE LIFE OF THE REGION'S CITIZENS THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES**

## **STRATEGIC PRIORITIES**

- ENSURING SUSTAINABLE MOBILITY FOR ALL RESIDENTS IN THE BRATISLAVA REGION;
- IMPROVING ACCESS TO PUBLIC SERVICES IN THE FIELD OF SUSTAINABLE MOBILITY;
- EFFICIENT AND COMFORTABLE PUBLIC TRANSPORT;
- LIMITATION OF NEGATIVE IMPACTS OF TRANSPORT ON ENVIRONMENTAL QUALITY;
- COORDINATION BETWEEN DIFFERENT FORMS OF TRANSPORT IN THE REGION;
- IMPROVING THE AWARENESS OF THE REGION'S POPULATION ABOUT TRANSPORT ACCESSIBILITY;
- COOPERATION BETWEEN REGIONAL ACTORS IN THE FIELD OF TRANSPORT, STRENGTHENING COOPERATION AT THE NATIONAL LEVEL (RELEVANT MINISTRIES AND RELATED ORGANIZATIONS, AGENCIES);
- INCREASE THE COMPETITIVENESS OF PUBLIC TRANSPORT AGAINST INDIVIDUAL CAR TRANSPORT.

## KEY PERFORMANCE INDICATORS

INTRODUCTION OF NEW SERVICE PAYMENT SYSTEMS

OVERALL NUMBER OF MUNICIPALITIES INTEGRATED INTO IDS

NUMBER OF POPULARIZATION ACTIVITIES,  
PILOT PROJECTS IMPLEMENTED

NUMBER OF PASSENGERS TRANSPORTED

DIVISION OF TRANSPORT BETWEEN INDIVIDUAL CAR TRANSPORT AND PUBLIC  
TRANSPORT

NUMBER OF DIGITALIZED STOPS

NUMBER OF PUBLIC TRANSPORT STOPS BY TECHNICAL AND OPERATIONAL  
STANDARDS OF THE IDS BK ORGANISATION

NUMBER OF NEW CARRIER SERVICES INVOLVED IN THE IDS BK ORGANISATION

LAW CHANGE MONITORING

NUMBER OF PARK AND RIDE /P+R/ PARKING PLACES IN CONNECTION  
TO PUBLIC TRANSPORT

NUMBER OF TRANSFER TERMINALS BUILT

## TIMETABLE

REGIONAL TRANSPORT AUTHORITY	MILESTONE	YEAR		
		2023	2024	2025
	ESTABLISHMENT OF REGIONAL TRANSPORT AUTHORITY			X
	INTEGRATION OF NEW TRANSPORT SYSTEMS INTO IDS BK	X	X	X
	MOBILITY AS A SERVICE		X	X
	SMART P+R	X	X	X
	COORDINATION OF MOBILITY PROJECTS IN ACCORDANCE WITH ESTABLISHED STRATEGIC DIRECTION	X	X	X
	E-TICKETING		X	X
	INTEGRATION BETWEEN DIFFERENT TRANSPORT DISPATCHERS OPERATING IN THE TERRITORY			X

## LIST OF PROJECTS

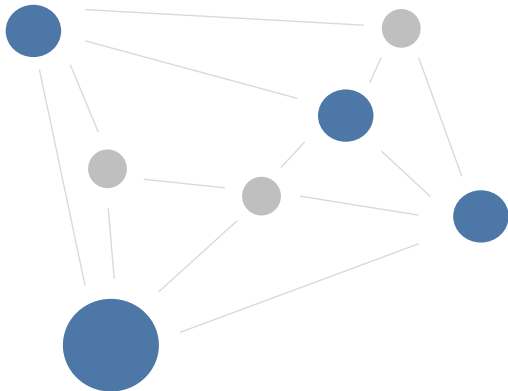
ESTABLISHMENT OF REGIONAL TRANSPORT AUTHORITY

CREATION OF SMART PARK AND RIDE PARKING

E-TICKETING INTEGRATION

TRAFFIC DISPATCH INTEGRATION WITHIN THE REGION

ELECTRONIC AND REAL-TIME PUBLIC TRANSPORT STOP INFORMATION



# ELECTROMOBILITY

**THE DEVELOPMENT OF ELECTROMOBILITY IS A PRIORITY FOR THE BRATISLAVA SELF-GOVERNING REGION, WHICH IS PRESENT IN EXISTING STRATEGIC DOCUMENTS AND MATERIALS.**

**AMONG THE KEY PROJECTS OF MODERN INFRASTRUCTURE IN THE FIELD OF ENERGY ARE NEW CHARGING STATION CONNECTIONS FOR ELECTRIC VEHICLES.**

**THE PROPOSED POLICY OF THE SMART STRATEGY FOLLOWS THESE FINDINGS AND PROVIDES A SOLUTION IN THE FORM OF BUILDING NEW CHARGING STATIONS IN CONNECTION TO VARIOUS OFFICE OR UTILITY BUILDINGS.**

**ESTABLISHED ORGANIZATIONS AND THEIR BUILDING ARE ALSO PART OF THE BRATISLAVA SELF-GOVERNING REGION INITIATIVE.**

## GLOBAL GOAL

**IMPROVING THE LIFE OF THE REGION'S CITIZENS THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES**

## STRATEGIC PRIORITIES

- ENSURING SUSTAINABLE MOBILITY FOR ALL RESIDENTS OF THE BRATISLAVA REGION;
- REDUCING THE CARBON FOOTPRINT OF THE BRATISLAVA REGION TO ACHIEVE CARBON NEUTRALITY IN THE FIELD OF MOBILITY;
- COORDINATION WITH ORGANIZATIONS IN THE MANAGEMENT SCOPE OF BRATISLAVA SELF-GOVERNING REGION IN BUILDING A NETWORK OF CHARGING STATIONS FOR ELECTRIC VEHICLES;
- IMPROVING ACCESS TO PUBLIC SERVICES IN THE FIELD OF SUSTAINABLE MOBILITY.

## KEY PERFORMANCE INDICATORS

DEVELOPMENT OF THE ACTION PLAN FOR BUILDING CHARGING STATIONS FOR ELECTRIC VEHICLES IN PUBLIC BUILDINGS

NUMBER OF PROJECT DOCUMENTATION PROCESSED (FOR BUILDING THE CHARGING STATION AND REPORTING THE CONSTRUCTION TO THE COMPETENT BUILDING AUTHORITY)

NUMBER OF NEWLY BUILT CHARGING PLACES FOR ELECTRIC VEHICLES (REGIONAL BUILDINGS)

CHARGING STATION CAPACITY

PROMOTING SUSTAINABLE MOBILITY, ORGANIZATION OF SEMINARS AND SUPPORT ACTIVITIES

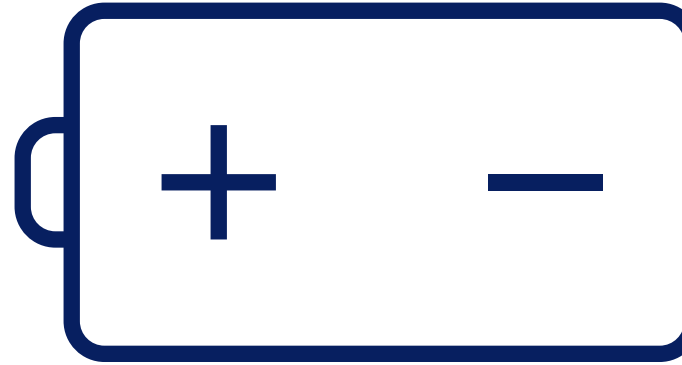
## TIMETABLE

ELECTROMOBILITY	MILESTONE	YEAR		
		2023	2024	2025
	ANALYSIS OF LOCATIONS AND BUILDINGS FOR BUILDING CHARGING STATIONS	X	X	
	CONTRACTOR SELECTION		X	X
	CONSTRUCTION OF CHARGING STATIONS			X

## LIST OF PROJECTS

ANALYSIS OF POTENTIAL LOCATIONS AND BUILDINGS FOR BUILDING CHARGING STATIONS

CONTRACTOR SELECTION, WHOSE RESPONSIBILITY WILL BE BUILDING AND OPERATION OF CHARGING STATIONS



## ENVIRONMENT

**IN THE CONTEXT OF CLIMATE CHANGE, THE ENVIRONMENT IS ONE OF THE MOST IMPORTANT PRIORITIES THAT WE WILL HAVE TO FACE AS A HUMAN SOCIETY.**

**SMART STRATEGY OFFERS SOLUTIONS IN THE CONTEXT AND COMPETENCE FRAMEWORK OF THE BRATISLAVA SELF-GOVERNING REGION ON HOW TO FACE CLIMATE CHANGE PROBLEMS RESPONSIBLY.**

### KEY CHALLENGES

- CHALLENGES IN WASTE MANAGEMENT, HIGH MUNICIPAL WASTE PRODUCTION, HIGH LANDFILL USE, INSUFFICIENT RECYCLING RATE;
- OBSOLETE STATE AND INSUFFICIENT CAPACITY OF THE PUBLIC SEWERAGE NETWORK AND WASTEWATER TREATMENT PLANTS, MODERNIZATION DEBT OF THE PUBLIC WATER SUPPLY NETWORK;
- THE GROWING SHARE OF THE URBAN POPULATION AND THE GROWING RATE OF URBANIZATION;
- AIR POLLUTION FROM THE TRANSPORT SECTOR AND INDUSTRIAL SECTOR;
- HISTORICAL HERITAGE OF ENVIRONMENTAL BURDEN
- NEGATIVE CONSEQUENCES OF CLIMATE CHANGE AND AIR POLLUTION;
- INCREASING ENERGY DEMAND OF PUBLIC BUILDINGS;
- LOW ENVIRONMENTAL AWARENESS;

- RENEWABLE ENERGY USE IS LOW IN BRATISLAVA REGION.

### KEY DATA

- BRATISLAVA REGION IS THE SECOND-LARGEST ANNUAL PRODUCER OF MUNICIPAL WASTE PER POPULATION IN SLOVAKIA (516 KG);
- HIGH LANDFILL USAGE (31%);
- INSUFFICIENT RECYCLING RATE (36%);
- 20 MUNICIPALITIES IN THE REGION DO NOT HAVE A CONNECTION TO THE PUBLIC SEWAGE NETWORK;
- HIGH LEVEL OF URBANISATION (82%);
- 39 CONFIRMED ENVIRONMENTAL BURDEN CASES/ BURDENS, 23 ENVIRONMENTAL BURDENS WITH HIGH PRIORITY;
- CAR TRANSPORT WITHIN THE REGION ACCOUNTS FOR 40% OF EMISSIONS PRODUCED BY THE MOBILITY SECTOR IN SLOVAKIA;
- MORE THAN 1/3 OF ALL PUBLIC BUILDINGS OF CENTRAL AUTHORITIES OF THE STATE ADMINISTRATION IN SLOVAKIA ARE LOCATED WITHIN THE TERRITORY OF THE REGION;
- LOW ENERGY EFFICIENCY OF PUBLIC BUILDINGS, 75% OF PUBLIC BUILDINGS IN THE REGION REQUIRE RECONSTRUCTION;
- BRATISLAVA REGION ENERGY CONSUMPTION IS 25% OF THE STATE'S TOTAL ENERGY CONSUMPTION IN THE STATE, SIGNIFICANTLY MORE THAN IN OTHER REGIONS IN SLOVAKIA.





# GREEN OFFICE

**BY 2040, THE OFFICE OF THE BRATISLAVA SELF-GOVERNING REGION WILL BE CARBON NEUTRAL.**

**MANY RATIONALIZATION MEASURES HAVE BEEN IMPLEMENTED IN THE PAST, IN TODAY'S STANDARDS THEY COULD BE CALLED AS GREEN.**

**"GREEN" MEASURES ARE ALSO TAKING PLACE TODAY AND MANY MORE ARE PLANNED IN THE FORESEEABLE FUTURE.**

**PROPOSED SET OF MEASURES / GREEN OFFICE OF THE BRATISLAVA SELF-GOVERNING REGION / REFLECTS AND PROVIDES A DEFINITION OF POLICIES AND PROCEDURES FOR CARBON NEUTRALITY REQUIREMENTS.**

## GLOBAL GOAL

**IMPROVING THE LIFE OF THE REGION'S CITIZENS THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES**

## STRATEGIC PRIORITIES

- ENSURING THE OPERATION OF THE BRATISLAVA SELF-GOVERNING REGION OFFICE CONCERNING THE MINIMIZING OF ENVIRONMENTAL IMPACTS;
- REDUCING CARBON FOOTPRINT TO ACHIEVE THE OFFICE'S CARBON NEUTRALITY BY 2040;
- COORDINATION WITH ORGANISATIONS WITHIN THE MANAGING SCOPE TO APPLY GREEN OFFICE MEASURES TO THEIR ACTIVITIES AND PROCESSES;
- IMPROVING ACCESS TO THE PUBLIC SERVICES REGARDING ENVIRONMENTAL ISSUES.



## KEY PERFORMANCE INDICATORS

CREATION OF EMISSION INVENTORY FOR OFFICE OF BRATISLAVA SELF-GOVERNING REGION
EMISSION MONITORING
RESULTS REPORTING, INFORMING BASED ON ACTUAL PROGRESS MADE
IMPLEMENTATION OF GREEN PUBLIC PROCUREMENT
NUMBER OF NEW CLIMATE CHANGE MEASURES IMPLEMENTED
NUMBER OF PROJECTS WITH FOCUS ON THE ENVIRONMENT ISSUE
NUMBER OF NEW RENEWABLE ENERGY SOURCES IN THE REGION
AMOUNT OF ALLOCATED FUND CONCERNING GREEN OFFICE
NUMBER OF EDUCATIONAL ACTIVITIES
NUMBER OF IMPLEMENTED SAVINGS MEASURES
ENERGY REGARDING BUILDING OPERATION
NUMBER OF EPC PROJECTS IMPLEMENTED

## TIMETABLE

	MILESTONE	YEAR		
		2023	2024	2025
GREEN OFFICE	EMISSION INVENTORY	X		
	EMISSION MONITORING AND ENERGY MANAGEMENT IMPLEMENTATION	X	X	X
	SETTING THE ANNUAL SHARE OF EMISSION REDUCTION	X	X	X
	VEHICLE FLEET RENEWAL		X	X
	ECOLOGICAL BUSINESS TRAVEL	X	X	X
	EMPLOYEE SUPPORT IN THE USE OF SUSTAINABLE MOBILITY	X	X	X
	PREPARATION OF PROJECT DOCUMENTATION IN THE FRAMEWORK OF CLIMATE CHANGE	X	X	X
	INVOLVEMENT OF ORGANISATIONS WITHIN THE MANAGEMENT SCOPE IN THE GREEN OFFICE INITIATIVE	X	X	X
	ELECTRONISATION OF REGIONAL GOVERNMENT OFFICE AGENDA	X	X	X
	DECLARATION OF THE STATUS OF CLIMATE EMERGENCY BY THE REGIONAL COUNCIL	X		

## LIST OF PROJECTS

EMISSION INVENTORY
EMISSION MONITORING AND ENERGY MANAGEMENT IMPLEMENTATION
ENERGY PERFORMANCE CONTRACTING
INCREASING THE SHARE OF RENEWABLE ENERGY SOURCES IN TOTAL ENERGY CONSUMPTION WITHIN THE REGIONAL SCOPE
VEHICLE FLEET RENEWAL
ECOLOGICAL BUSINESS TRAVEL
GREEN INFRASTRUCTURE PASSPORTIZATION
PREPARATION OF PROJECT DOCUMENTATION IN THE FRAMEWORK OF CLIMATE CHANGE
PROPAGATION OF WASTE SEPARATION, ECOLOGICAL CLEANING DETERGENTS
GREEN PUBLIC PROCUREMENT, GREEN TECHNOLOGY EQUIPMENT
LOCAL FOOD RESOURCES
INVOLVEMENT OF ORGANISATIONS WITHIN THE MANAGEMENT SCOPE IN THE GREEN OFFICE INITIATIVE
ELECTRONISATION OF REGIONAL GOVERNMENT OFFICE AGENDA
DECLARATION OF THE STATUS OF CLIMATE EMERGENCY BY THE REGIONAL COUNCIL
ČUNOVO ECOCENTRE
EMPLOYEE SUPPORT IN THE USE OF SUSTAINABLE MOBILITY
HOME OFFICE
INCENTIVE SCHEME FOR EMPLOYEES AND BUILDING USERS

# LOW CARBON STRATEGY

THE BRATISLAVA SELF-GOVERNING REGION WILL HOLD AN OVERVIEW OF EMISSION PRODUCTION IN ITS TERRITORY. STRATEGY DOCUMENT WILL BE DEVELOPED ACCORDING TO THE SECAP EUROPEAN METHODOLOGY.

COMPREHENSIVE STRATEGIC MATERIAL PROVIDES THE BASIS FOR FURTHER MEASURES IMPLEMENTATION TOWARDS LOWER EMISSION PRODUCTION WITHIN THE REGION.

## GLOBAL GOAL

IMPROVING THE LIFE OF THE REGION'S CITIZENS THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES



## STRATEGIC PRIORITIES

- ENSURING A QUALITY ENVIRONMENT FOR ALL PEOPLE LIVING IN THE BRATISLAVA REGION;
- RAISING AWARENESS IN THE AREA OF EMISSIONS CO<sub>2</sub>, ACROSS ALL ECONOMIC SECTORS;
- EVALUATION OF THE NUMBER OF EMISSIONS ACCORDING TO THE SECTORS ANALYZED;
- IMPLEMENTATION OF MEASURES BASED ON ACTUAL AND TRUSTED DATA;
- DEVELOPING A PLAN IN A EUROPEAN SECAP METHODOLOGY - SUSTAINABLE ENERGY AND CLIMATE ACTION PLAN;
- IMPROVING ACCESS TO THE ENVIRONMENTAL PUBLIC SERVICES.

## KEY PERFORMANCE INDICATORS

EMISSION INVENTORY
EMISSION MONITORING
RESULTS REPORTING, INFORMING BASED ON ACTUAL PROGRESS MADE
NUMBER OF RENEWABLE ENERGY SOURCES WITHIN THE REGION
NEW RENEWABLE ENERGY SOURCES ESTABLISHED WITHIN THE REGION
ACHIEVED EMISSION REDUCTION IN THE REGION

## TIMETABLE

LOW CARBON STRATEGY	MILESTONE	YEAR		
		2023	2024	2025
	PREPARATION PROCESS FOR LOW CARBON STRATEGY	X		
	DEVELOPMENT OF LOW CARBON STRATEGY	X	X	

## HUMAN RESOURCES

**HUMAN RESOURCES ARE AN ESSENTIAL COMPONENT OF THE ECONOMIC MARKET'S CORRECT FUNCTIONING.**

**THE FOLLOWING CHALLENGES HAVE BEEN IDENTIFIED WITHIN THE CONTEXT OF THE SMART STRATEGY AND HAVE BECOME A PRIORITY FOR THE NEXT PERIOD.**

### KEY CHALLENGES

- LOW LEVEL OF COOPERATION AND KNOWLEDGE TRANSFER BETWEEN SECONDARY SCHOOLS, ACADEMIC AND PRIVATE SECTORS;
- LOW LEVEL OF INTERNATIONALIZATION OF SCIENCE, RESEARCH AND INNOVATION;
- STRUCTURE OF THE CONTENT OF EDUCATION CONCERNING THE NEEDS OF THE PRIVATE SECTOR;
- WEAK CONNECTION OF THE EDUCATION SYSTEM TO THE LABOR MARKET;
- INSUFFICIENT SUBSIDY FOR SCIENCE AND RESEARCH SECTOR;
- OUTFLOW OF HUMAN RESOURCES FROM THE REGION;
- HIGH MODERNIZATION DEBT IN SCHOOL INFRASTRUCTURE AND MATERIAL AND LACK OF TECHNICAL EQUIPMENT AT ALL LEVELS OF EDUCATION.

### KEY DATA

- THE LOWEST SHARE OF STUDENTS IN VOCATIONAL EDUCATION AND TRAINING FOR THE LABOUR MARKET (69%) IN COMPARISON TO SLOVAK AVERAGE OF (76%);
- 4. LOWEST SHARE OF STUDENTS IN DUAL EDUCATION (7.2%);
- LOW PERCENTAGE OF GRADUATES WORKING IN THE STUDENT FIELD OF EDUCATION AFTER SECONDARY SCHOOL IN THE STUDENT FIELD OF EDUCATION (32%) IN COMPARISON TO THE SLOVAKIA AVERAGE OF (36%);
- THE SHARE OF TOTAL SCIENCE AND RESEARCH EXPENDITURES IS AT (1,42%) LEVEL OF THE REGION'S GDP;
- LOW SHARE OF PRIVATE RESOURCES IN SCIENCE AND RESEARCH (54%) WITHIN THE FRAMEWORK OF THE REGION TO THE AVERAGE SHARE OF SLOVAKIA (60%);
- HIGHEST HIGH SCHOOL GRADUATES LEVELS CONTINUED IN STUDY ABROAD (17%) OF GRADUATES STUDY WITHIN THE EU.



# INNOVATION CLUSTER

**BRATISLAVA REGION CONTINUOUSLY RECORDS AN INCREASE IN THE POPULATION, MAINLY DUE TO THE EXISTENCE OF HIGHER SCHOOLS AND UNIVERSITIES. REGION IS ALSO KNOWN AS A CENTRE FOR DOMESTIC AND INTERNATIONAL COMPANIES.**

**THE REGION IS ABSENTED BY THE EXISTENCE OF A CENTER TO OVERSEE EDUCATION, SCIENCE, AND INNOVATION SECTORS AND CREATE A PLATFORM FOR THE SYNERGIES OF DIFFERENT SECTORS OF THE ECONOMY WITH PRESENT COLLEGES AND UNIVERSITIES.**

## GLOBAL GOAL

**IMPROVING THE LIFE OF THE REGION'S CITIZENS THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES**

## STRATEGIC PRIORITIES

- REDUCING THE OUTFLOW OF QUALIFIED LABOR FORCE;
- REDUCING THE OUTFLOW OF SECONDARY SCHOOL STUDENTS AND UNIVERSITY STUDENTS WITH HIGH POTENTIAL ABROAD;
- IMPROVING CONNECTIONS BETWEEN THE SECTORS OF SCIENCE, EDUCATION, AND INNOVATION WITH THE PRIVATE AND PUBLIC SPHERE;
- SUPPORTING INNOVATIVE BUSINESS AND THE COMMERCIAL USE OF RESEARCH AND DEVELOPMENT;
- INCREASING INNOVATIVE PERFORMANCE AND IMPROVING KNOWLEDGE TRANSFER;
- INCREASING THE RATIO OF EXCELLENT SCIENCE AND CREATING AN INNOVATION CLUSTER TO INCREASE THE NUMBER OF INNOVATIVE COMPANIES IN THE REGION, INCREASING THE COOPERATION AND DEVELOPMENT OF THE BRATISLAVA INTERNATIONAL REPUTATION.

## KEY PERFORMANCE INDICATORS

INCREASE IN INVESTMENT THROUGH HORIZON EUROPE

NUMBER OF NEW COMPANIES WITH EMPLOYMENT SUPPORT

NUMBER OF IMPLEMENTED JOINT PROJECTS DEFINED IN PARTNERSHIP COUNCIL IN KEY DOMAINS DEFINED IN THE RIS STRATEGY

NUMBER OF FOREIGN RESEARCHERS

NUMBER OF NEW INNOVATIVE COMPANIES IN KEY AREAS

NUMBER OF EXISTING INTERNATIONAL COMPANIES IN KEY AREAS

NUMBER OF STUDENTS THAT LEFT THE SYSTEM (NUMBER OF STUDENTS WHO LEFT ABROAD COMPARED TO TOTAL STUDENTS)

## TIMETABLE

INNOVATION CLUSTER	MILESTONE	YEAR		
		2023	2024	2025
	ESTABLISHMENT OF AN MUTUAL INTEREST ASSOCIATION OR OTHER LEGAL FORM	X		
	IDENTIFICATION OF CORE FOCUS AREAS	X	X	

## LIST OF PROJECTS

ESTABLISHMENT OF A MUTUAL INTEREST ASSOCIATION OR OTHER LEGAL FORM

SCALE-UP SUPPORT FOR YOUNG INNOVATIVE COMPANIES

BUILDING PARTNERSHIPS WITHIN THE BRATISLAVA REGION

PROVIDING CONSULTATION SERVICES

EDUCATIONAL ACTIVITIES

PROVIDING OFFICE SPACE

PROMOTING CORPORATE SOCIAL RESPONSIBILITY

LINKING AND PROVIDING PRIVATE CAPITAL FOR INVESTMENTS

CO-CREATION OF AN OPEN INNOVATIVE ECOSYSTEM

PROMOTION OF THE INNOVATION CLUSTER AND ITS ACTIVITIES



# TALENT OFFICE

**THE HEAD-HUNTING DEPARTMENT'S ROLE IS TO SEARCH FOR TALENTS FROM THE PRIMARY, SECONDARY, AND UNIVERSITY ENVIRONMENTS AND ESTABLISH THE STUDENTS' COOPERATION WITH THE PRIVATE SECTOR.**

**STUDENT POTENTIAL WILL BE VALUED IN COLLABORATION WITH SCHOOL FACILITIES, WITH A FOCUS ON THE NEEDS OF EMPLOYERS IN THE REGION. THE TALENT OFFICE WILL MONITOR TRENDS IN REGIONAL EDUCATION, THE LABOR MARKET AND WILL DISSEMINATE INFORMATION ABOUT EDUCATIONAL AND CAREER OPPORTUNITIES TO STUDENTS AND THEIR FAMILY MEMBERS.**

**THE TALENT OFFICE WILL ALSO MONITOR THE NEEDS OF EMPLOYERS THROUGH MEETINGS WITH COMPANY REPRESENTATIVES.**

**BRATISLAVA SMART REGION**

## GLOBAL GOAL

**IMPROVING THE LIFE OF THE REGION'S CITIZENS THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES**

## STRATEGIC PRIORITIES

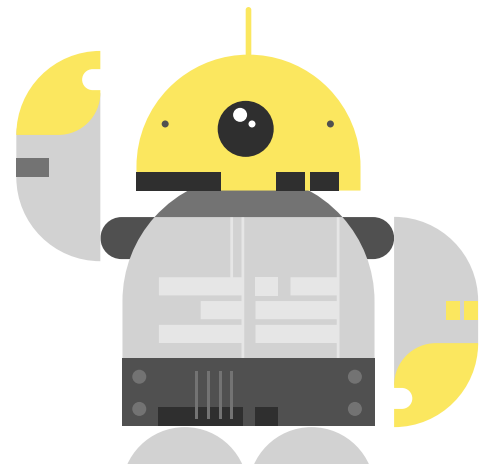
- REDUCTION OF THE OUTFLOW OF QUALIFIED LABOR FORCE FROM THE BRATISLAVA REGION;
- REDUCING THE OUTFLOW OF STUDENTS FROM PRIMARY, SECONDARY AND UNIVERSITY LEVELS WITH POTENTIAL ABROAD;
- TRANSFERING THE NEED OF THE MARKET TO THE EDUCATIONAL PROCESS WITHIN THE REGION.

## KEY PERFORMANCE INDICATORS

NUMBER OF "TALENT OFFICES CREATED"

NUMBER OF STUDENTS THAT GET JOB OFFER IN CONNECTION TO TALENT OFFICE

NUMBER OF STUDENTS WHO ACCEPTED JOB OFFERS IN CONNECTION TO TALENT OFFICE

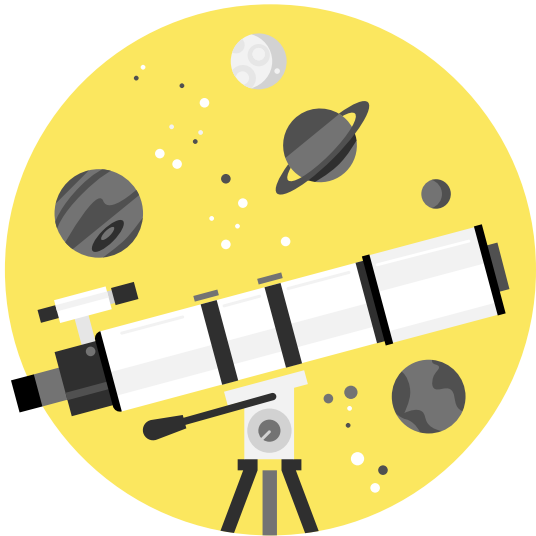


**TIMETABLE**

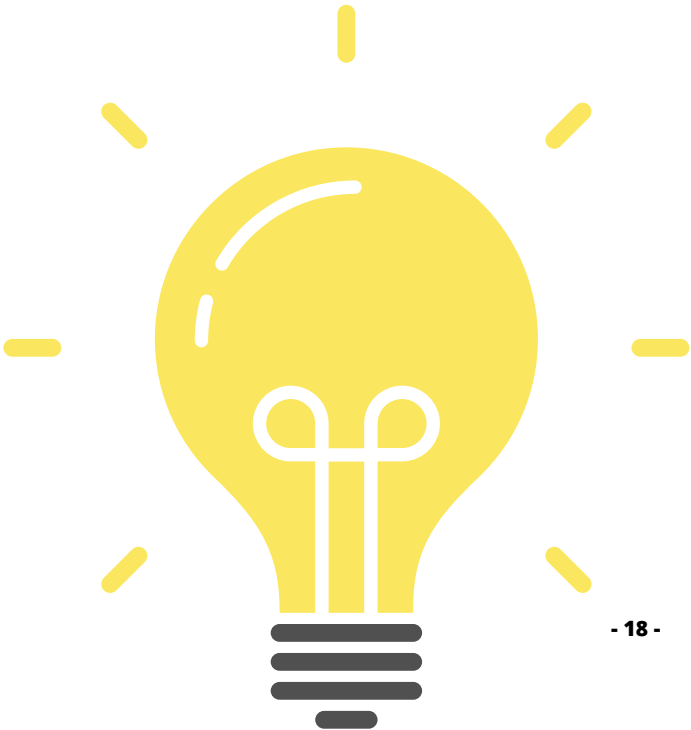
TALENT OFFICE	MILESTONE	YEAR		
		2023	2024	2025
	TALENT OFFICE ESTABLISHMENT (PILOT OPERATION)	X		
	TALENT OFFICE (FULL OPERATION)			X

**LIST OF PROJECTS**

TALENT OFFICE ESTABLISHMENT
LABOR MARKET MONITORING (REPORT PROCESSING AT REGULAR INTERVALS)
IMPLEMENTATION OF CAREER COUNSELING AT SCHOOLS WITHIN THE REGION
METHODOLOGICAL EDUCATION AND SUPPORT OF STUDENT ADVISERS IN SCHOOLS
EVENT ORGANIZATION AND EXCURSION PREPARATION
CREATING A POTENTIAL EMPLOYER'S DATABASE (CREATION OF A SOFTWARE SOLUTION FOR ONLINE STUDENT PROFILES)



**BRATISLAVA SMART REGION**



## SOCIAL INCLUSION

**SOCIAL SERVICES SUPPORT CITIZENS' SOCIAL INCLUSION AND MEET THE SOCIAL NEEDS OF PEOPLE IN ADVERSE SOCIAL SITUATIONS.**

**SENIORS, HOMELESS PEOPLE, CHILDREN, YOUNG PEOPLE, LOW INCOME GROUPS, FOREIGNERS, AND ROMA ARE THE PEOPLE MOST AT RISK OF SOCIAL EXCLUSION IN THE COUNTRY.**

**PERSONS WITH HEALTH DISABILITIES OR DRUG ADDICTION ARE ALSO SUBJECTED TO SOCIAL EXCLUSION IN ADDITION TO THE MENTIONED GROUPS ABOVE.**

### KEY CHALLENGES

- ADVERSE DEMOGRAPHIC DEVELOPMENT;
- POPULATION INCREASE IS A HIGH ENTITLEMENT TO THE ASSURANCE OF SOCIAL SERVICES;
- INSUFFICIENT NUMBER AND CAPACITY OF COMMUNITY SOCIAL SERVICES;
- UNEQUAL DISTRIBUTION OF SERVICES IN THE REGION;
- A HIGH NUMBER OF PEOPLE WITHOUT HOME;
- LACK OF JOB OPPORTUNITIES FOR HOMELESS PEOPLE AND PEOPLE WITH DISABILITIES;
- LANGUAGE AND CULTURAL BARRIERS FOR FOREIGNERS;
- HIGH MODERNIZATION DEBTS IN SOCIAL SERVICES INFRASTRUCTURE;
- INSUFFICIENT NUMBER OF WORKERS IN SOCIAL SERVICES FACILITIES;

- INADEQUATE WAGE EVALUATION FOR WORKERS;
- HIGH REAL ESTATE COSTS IN THE REGION;
- WAGE AND INCOME INEQUALITIES;
- LOW LEVEL OF DIGITALIZATION IN THE FIELD OF SOCIAL SERVICES;
- INSUFFICIENT TRANSPARENCY ABOUT ACCESSIBILITY OF SOCIAL SERVICES FACILITIES;
- INSUFFICIENT DEMAND PLANNING FOR NEEDED CAPACITY BASED ON PRESENT DIAGNOSIS AND DISEASES.

### KEY DATA

- BRATISLAVA SELF-GOVERNING REGION IS THE FOUNDER OF 14 SOCIAL SERVICES PROVIDERS;
- SOCIAL SERVICES FACILITIES HAVE A CAPACITY OF 1 400;
- INCREASE IN THE NUMBER OF PEOPLE LIVING IN THE REGION, MOSTLY AFTER STATEWIDE POPULATION COUNT IN 2011 TO 669 592 PEOPLE;
- THE AVERAGE ANNUAL POPULATION GROWTH IN THE REGION IS APPROXIMATELY 7,200 PER YEAR;
- INCREASING NUMBER OF PEOPLE DEPENDING ON SOCIAL ASSISTANCE;
- PREDICTED POPULATION GROWTH IN 80+ CATEGORY (BY 10%) IN 2035;
- THE POPULATION OVER 65 YEARS IS GROWING (THE GROWING INDEX OF THE POPULATION WAS 97.7 IN 2018);
- IN 2030, THERE WILL BE APPROXIMATELY 160 775 PEOPLE RELIANT ON HELP FROM OTHERS.



# SOFTWARE SOLUTION FOR PROVIDED SERVICES

## GLOBAL GOAL

THE AMBITION OF THE PROPOSED SOFTWARE SYSTEM WILL BE THE DIGITAL MANAGEMENT AND DOCUMENTATION OF EXECUTED TASKS. IMPLEMENTED SOFTWARE WILL MANAGE CONTRACTUAL, DIAGNOSTICAL, METHODOLOGICAL, AND PERFORMANCE RELATIONS WITH COMPREHENSIVE REPORTS ON SOCIAL SERVICES PROVIDED.

IN ADDITION TO THE MAIN PLANNED ACTIVITIES, COMES THE CREATION OF STANDARDS OF WORKING PROCEDURES AND MANAGEMENT OF SOCIAL CARE PERFORMANCE.

ELECTRONIC COMMUNICATION WILL BE BASED ON THE CLIENT / SERVER ARCHITECTURE, RESPECTIVELY INTRANET.

IMPROVING THE LIFE OF THE REGION'S CITIZENS THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES

## STRATEGIC PRIORITIES

- INCREASING THE EFFICIENCY AND QUALITY OF THE PROVIDED SOCIAL SERVICES IN THE REGION;
- IMPROVING HUMAN RESOURCES MANAGEMENT;
- WORKFLOW ORGANISATION IN SOCIAL SERVICES FACILITIES;
- IMPROVING SOCIAL SERVICES PROVIDED TO RECIPIENTS OF SOCIAL SERVICES;
- IMPROVING PLANNING AND NEW CAPACITY CREATION IN SOCIAL SERVICES FACILITIES.

KEY PERFORMANCE INDICATORS

NUMBER OF ORGANISATIONS WITHIN THE REGION WITH IMPLEMENTED SOFTWARE SOLUTIONS IN REGARD TO PROVIDED SOCIAL SERVICES
NUMBER OF SOCIAL SERVICES RECIPIENTS, WITH ESTABLISHED "PERSONAL PROFILE"
PERCENTAGE OF EMPLOYEES WORKING WITH THE SOFTWARE SOLUTION FOR PROVIDED SERVICES

LIST OF PROJECTS

INTRANET NETWORK CREATION
PURCHASE OF INFORMATION AND COMMUNICATION TECHNOLOGIES BASED ON PLANNED AUDIT
CREATION OF WEB APPLICATION
EMPLOYEE TRAINING IN REGARD TO SOFTWARE USE

TIMETABLE

SOFTWARE SOLUTION FOR PROVIDED SERVICES	MILESTONE	YEAR		
		2023	2024	2025
	DATA COLLECTION	X	X	
	PUBLIC PROCUREMENT	X		
	CREATION OF IN-HOUSE INTRANET NETWORK	X	X	
	PERFORMING AN AUDIT OF INFORMATION AND COMMUNICATION TECHNOLOGIES		X	
	EQUIPMENT PURCHASE		X	
	CREATION OF WEB APPLICATION		X	X
	PROMOTION OF SOFTWARE SOLUTION	X	X	
	EMPLOYEE TRAINING IN REGARD TO SOFTWARE USE		X	X



# WEB PLATFORM CREATION

INTERACTIVE MAP WHICH USERS WILL BE ABLE TO SELECT, BASED ON PRE-DETERMINED INDICATORS, INDIVIDUAL SOCIAL SERVICES ORGANISATIONS, WHICH SIGNIFICANTLY IMPROVES USER COMFORT.

POTENTIAL BENEFICIARIES AND THEIR FAMILY MEMBERS, GUARDIANS, OR TRUSTEIGNERS WILL HAVE AN OVERVIEW OF THE SOCIAL SERVICES ORGANISATIONS IN THE BRATISLAVA SELF-GOVERNING REGION.

THE TOOL WILL OFFER A USER-FRIENDLY INTERFACE, IN PARTICULAR FOR THE SUMMARIZATION OF BASIC INFORMATION ABOUT SOCIAL SERVICES FACILITIES, ON A SINGLE PLATFORM, IN THE FORM OF A VISUALLY FRIENDLY TOOL.

TOGETHER WITH THE INFORMATION THE TOOL WILL OFFER A GUIDE FOR POTENTIAL BENEFICIARIES ON HOW TO APPLY TO THE FACILITY.

FROM BRATISLAVA SELF-GOVERNING REGION OFFICE PERSPECTIVE THIS WILL BE A FUNCTIONAL INTERACTIVE AND AUXILIARY PLANNING TOOL THAT WILL SERVE AS ONE OF MANY TOOLS FOR PROVIDING ADDRESSED SOCIAL SERVICES WITHIN THE REGION.

## GLOBAL GOAL

IMPROVING THE LIFE OF THE REGION'S CITIZENS THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES



## STRATEGIC PRIORITIES

- INCREASING THE EFFICIENCY AND QUALITY OF THE PROVIDED SOCIAL SERVICES IN THE REGION;
- IMPROVING THE TRANSPARENCY OF EXISTING SOCIAL SERVICES PROVIDERS WITHIN THE REGION;
- IMPROVING NEW CAPACITY PLANNING;
- SIMPLIFYING ACCESS TO INFORMATION FOR POTENTIAL INTERESTED PARTIES IN THE PROVISION OF SOCIAL SERVICES, THEIR FAMILY MEMBERS, CONFIDENTIALS OR GUARDIANS, AND THE PUBLIC;
- IMPROVING THE HUMAN RESOURCES MANAGEMENT AND WORKFLOW ORGANIZATION;
- IMPROVING THE PROVISION OF SOCIAL SERVICES FOR RECIPIENTS WITHIN THE REGION.

## KEY PERFORMANCE INDICATORS

INTERACTIVE MAP WEBSITE VISITORS

NUMBER OF INTERESTED PARTIES IN THE PROVISION OF SOCIAL SERVICES THROUGH THE ONLINE APPLICATION FORM

## TIMETABLE

	MILESTONE	YEAR		
		2023	2024	2025
WEB PLATFORM CREATION	DATA COLLECTION	X		
	PUBLIC PROCUREMENT PROCESS	X		
	WEBSITE CREATION / INTEGRATION WITHIN THE EXISTING PORTAL OF THE SELF-GOVERNING REGION	X		
	INTERACTIVE MAP CREATION	X		
	INTERACTIVE MAP PROPAGATION		X	
	HUMAN RESOURCES NEEDED FOR MAKING THE INTERACTIVE MAP USABLE		X	

## LIST OF PROJECTS

WEBSITE CREATION / INTEGRATION WITHIN THE EXISTING PORTAL OF THE SELF-GOVERNING REGION

INTERACTIVE MAP CREATION

INTERACTIVE MAP PROPAGATION



# DIGITALIZATION OF ASSESSMENT DATA

**THE DIGITALIZATION OF ASSESSMENT DATA WILL ASSIST IN PREDICTING AND FORECASTING FUTURE CAPACITY IN SOCIAL SERVICES FACILITIES.**

**THE PROPOSED MEASURE AIMS TO CREATE A SOFTWARE PROGRAM THAT MAPS THE SELECTED DATA ON SOCIAL SERVICES APPLICANTS.**

**SPECIFIC DATA IDENTIFYING A SPECIFIC SOCIAL SERVICES APPLICANT WILL NOT BE RECORDED.**

**DATA IN THE PROGRAM WILL BE RECORDED BY A DELEGATED DEPARTMENT EMPLOYEE OR AUTHORIZED EMPLOYEE.**

## GLOBAL GOAL

**IMPROVING THE LIFE OF THE REGION'S CITIZENS THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES**

## STRATEGIC PRIORITIES

- INCREASING THE EFFICIENCY AND QUALITY OF THE PROVIDED SOCIAL SERVICES IN THE REGION;
- IMPROVING THE MANAGEMENT OF HUMAN RESOURCES AND THE ORGANIZATION OF THE WORK OF EMPLOYEES IN SOCIAL SERVICES FACILITIES;
- IMPROVING THE QUALITY OF SOCIAL SERVICES PROVIDED;
- IMPROVING THE AWARENESS OF FAMILY MEMBERS, THE TRUSTEE CONFIDENTIALS, ABOUT THE CURRENT STATUS OF BENEFICIARIES.

## KEY PERFORMANCE INDICATORS

NUMBER OF DIGITALIZED ASSESSMENTS – NEWLY RECEIVED

NUMBER OF DIGITALIZED ASSESSMENTS – ALREADY EXISTING IN THE LAST 5 YEARS

## LIST OF PROJECTS

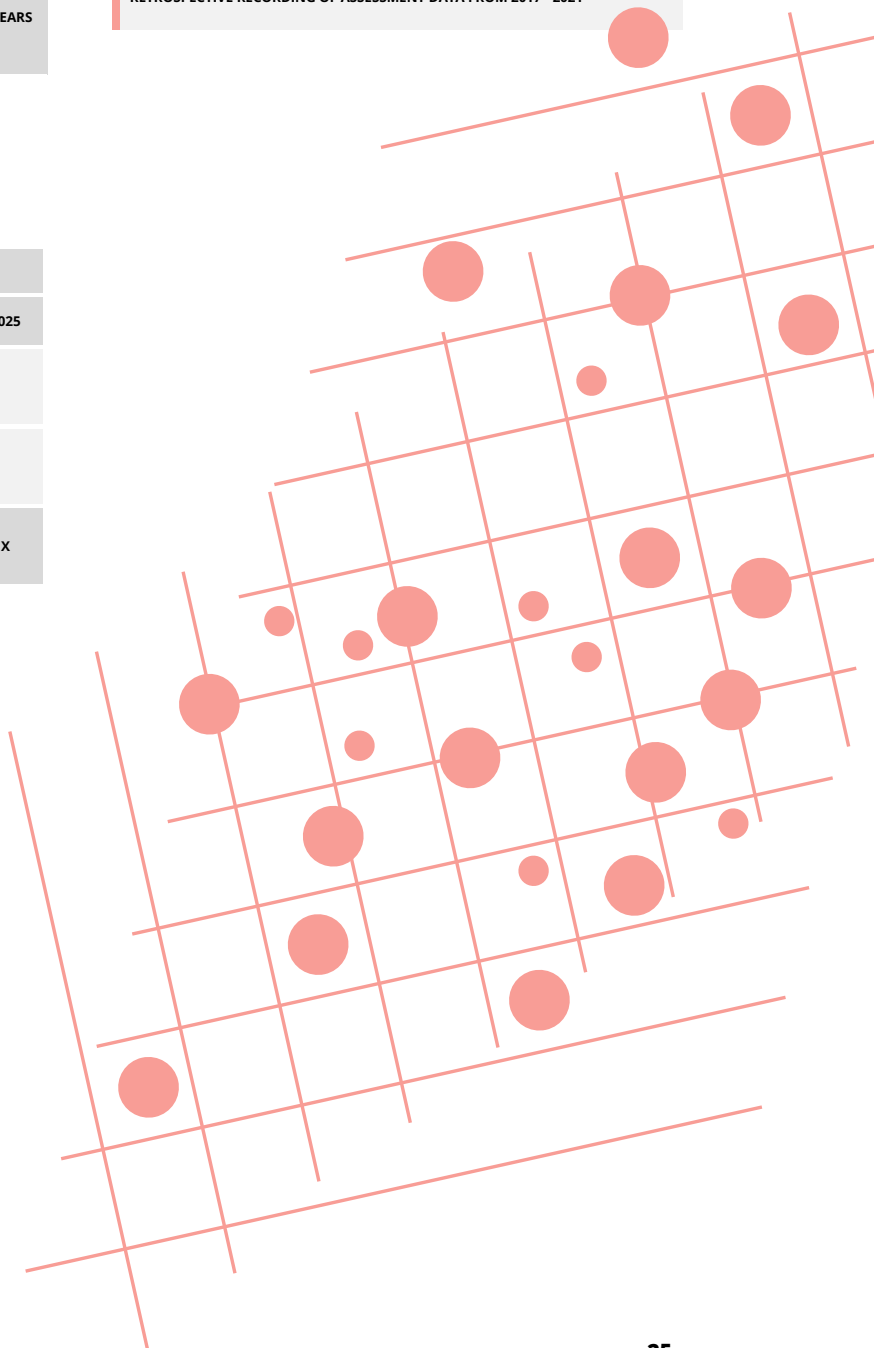
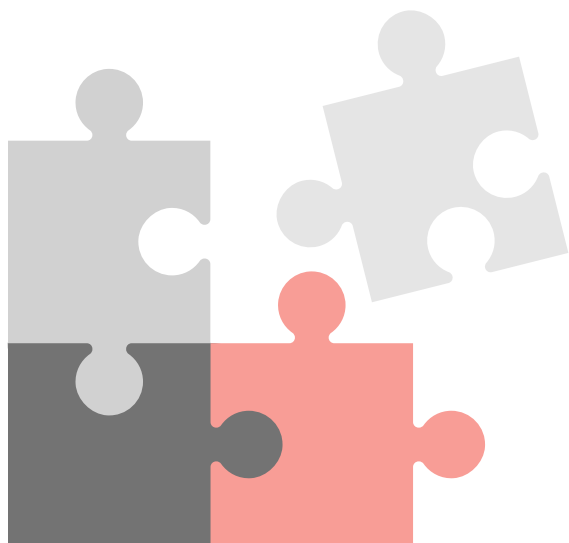
CREATION / PURCHASE OF A TOOL (SOFTWARE SOLUTION)  
FOR RECORDING ASSESSMENT DATA

CONTINUOUS RECORDING OF UPDATED ASSESSMENT DATA

RETROSPECTIVE RECORDING OF ASSESSMENT DATA FROM 2017 - 2021

## TIMETABLE

DIGITALIZATION OF ASSESMENT DATA	MILESTONE	YEAR		
		2023	2024	2025
	SECURING HUMAN RESOURCES FOR NEW WORK AGREEMENT	X		
	SOFTWARE SOLUTION ASSECURATION	X		
	DIGITALIZATION PROCESS		X	X



## GOVERNANCE

**PUBLIC ADMINISTRATION PERFORMS THROUGH LAWS A NUMBER OF ACTIVITIES SERVED TO MEET SOCIAL NEEDS.**

**FACTORS THAT WILL MAKE THE PROCESS AND WORK OF THE ENTIRE SYSTEM EFFECTIVE, FOR EXAMPLE, USING SMART SOLUTIONS, MAY HAVE A POSITIVE IMPACT ON PUBLIC ADMINISTRATION. INSUFFICIENT COMMUNICATION AND COLLABORATION FOLLOWING THE ELECTRONIZATION OF SERVICES IN PUBLIC ADMINISTRATION IS ONE OF THE MOST DOUBTFUL AREAS.**

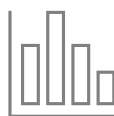
### KEY CHALLENGES

- INSTITUTIONAL COOPERATION, INCLUDING THE EXCHANGE OF EXPERIENCE AND INFORMATION BETWEEN THE INSTITUTIONS;
- USE OF PARTICIPATIVE PROCEDURES FOR PUBLIC POLICY-MAKING, AS WELL AS THE NEED FOR BUILDING EFFECTIVE PARTNERSHIP;
- QUALITY OF SERVICES PROVIDED BY THE REGIONAL GOVERNMENT OFFICE AND RELATED ORGANIZATIONS;
- NUMBER OF APPLICANTS FOR JOBS IN PUBLIC ADMINISTRATION SECTOR;
- SUPPORT FOR TEAMWORK AND COLLABORATION OF BRATISLAVA SELF-GOVERNING REGION EMPLOYEES;

- DATA ACCESS TO KEY DEVELOPMENTS AND SUPPORT FOR RESEARCH ACTIVITIES;
- DIGITALIZATION OF PUBLIC ADMINISTRATION IN ORDER TO REDUCE ADMINISTRATIVE BURDEN;
- GOVERNANCE MANAGEMENT ON THE PRINCIPLE OF PARTNERSHIP AND DATA INCLUDING THE STRATEGIC PACKAGE IN THE FIELD OF ELECTRONIZATION AND DIGITALIZATION OF PUBLIC SERVICES AND SUPPORT IN THE FIELD OF "BIG DATA" PUBLICATION;
- IMPLEMENTATION OF INTELLIGENT SOLUTIONS FOR REGIONAL ADMINISTRATION AND LOCAL ADMINISTRATION;
- ADAPTATION FOR INCREASING COMMUNICATION INFRASTRUCTURE CAPACITIES;
- COMMUNICATION BETWEEN THE LOCAL GOVERNMENTS WITHIN THE REGION;
- BACHELOR AND DIPLOMA THESES DO NOT REFLECT THE CHALLENGES AND NEEDS OF LOCAL AND REGIONAL SELF-GOVERNMENT;
- WORK CONTACTS ARE LINKED TO SPECIFIC WORKERS, CONTINUITY OF COOPERATION IN INFORMATION EXCHANGE IS NOT ENSURED.

### KEY DATA

- SLOVAKIA BELONGS TO COUNTRIES WITH HIGH LEVEL OF ELECTRONIZATION OF PUBLIC SPHERE (UNITED NATIONS E-GOVERNMENT SURVEY 2020);
- E-GOVERNMENT DEVELOPMENT INDEX (EGDI) (48. RANK OUT OF 193 UN MEMBER STATES IN YEAR 2020);
- E-PARTICIPATION INDEX (EPI) 0,7024 (70. RANK OUT OF 193 COUNTRIES IN YEAR 2020).



# EDUCATIONAL PLATFORM

PUBLIC SERVICE MANAGEMENT  
EFFICIENCY REQUIRES NOT ONLY  
RELIABLE HUMAN RESOURCES BUT ALSO  
KOMPLEX TOOLS FOR ELECTRONIC  
COMMUNICATION.

SMART MANAGEMENT SOLUTIONS CAN  
INCREASE THE REGION'S  
COMMUNICATION EFFICIENCY AS WELL AS  
PROMOTE EXAMPLES OF GOOD PRACTICES  
IMPLEMENTED WITHIN THE REGION'S  
SELF-GOVERNING AUTHORITIES.

## GLOBAL GOAL

IMPROVING THE LIFE OF THE REGION'S  
CITIZENS THROUGH OPTIMIZATION  
OF PUBLIC ADMINISTRATION PROCESSES  
USING SMART PRINCIPLES

## STRATEGIC PRIORITIES

- INCREASING THE EFFICIENCY OF COMMUNICATION OF  
THE OFFICE OF THE BRATISLAVA SELF-GOVERNING  
REGION;
- PROMOTION OF EXAMPLES OF GOOD PRACTICE  
IMPLEMENTED IN THE REGION;
- CREATE A TOOL TO MOTIVATE MUNICIPALITIES WITHIN  
THE REGION TO IMPLEMENT GOOD PRACTICE  
SOLUTIONS;
- STRONG POLITICAL SUPPORT FOR ADDRESSING THE  
REGION'S PROBLEMS.

## KEY PERFORMANCE INDICATORS

NUMBER OF REGIONAL MUNICIPALITIES INVOLVED  
IN THE ONLINE EDUCATIONAL PLATFORM

NUMBER OF CONTRIBUTIONS WITH REGARD TO IMPLEMENTED SMART MEASURES  
SHARED BY THE MUNICIPALITIES OF THE BRATISLAVA REGION

NUMBER OF ONLINE EDUCATION PLATFORM VISITORS

## TIMETABLE

	MILESTONE	YEAR		
		2023	2024	2025
	PUBLIC PROCUREMENT	X		
	EDUCATIONAL PLATFORM CREATION	X		
EDUCATIONAL PLATFORM	EDUCATIONAL PLATFORM OPERATION	X	X	X

# INTERACTIVE MAP

THE BRATISLAVA SELF-GOVERNING REGION COMMUNICATES WITH A NUMBER OF INSTITUTIONS DAILY. THE LIST OF CONTACTS AND TYPE OF DATA COLLECTED IS MISSING IN CASE OF EMPLOYEE CHANGE.

AN INTERACTIVE MAP WITH DATA ABOUT RELEVANT INSTITUTIONS WILL SIMPLIFY WORKFLOW FOR ALL AND MOSTLY NEW INTERNAL EMPLOYEES OF THE BRATISLAVA SELF-GOVERNING REGION.

THE DATA IN THE MAP WILL BE REWRITABLE BY ADMINISTRATORS AVAILABLE TO ALL STAFF OF THE REGIONAL OFFICE. THE AVAILABLE DATA WILL BE INDEPENDENT IN CASE OF EMPLOYEE DEPARTURE FROM THE ORGANIZATION.

## GLOBAL GOAL

IMPROVING THE LIFE OF THE REGION'S CITIZENS THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES

## STRATEGIC PRIORITIES

- INCREASING THE EFFICIENCY OF COMMUNICATION OF THE OFFICE OF THE BRATISLAVA SELF-GOVERNING REGION;
- ADDRESSING SUPPORT TO PROBLEMATIC AREAS WITHIN THE BRATISLAVA SELF-GOVERNING REGION.

## KEY PERFORMANCE INDICATORS

NUMBER OF CREATED INTERACTIVE MAPS

NUMBER OF INVOLVED DEPARTMENTS OF THE OFFICE OF THE BRATISLAVA SELF-GOVERNING REGION

## TIMETABLE

INTERACTIVE MAP	MILESTONE	YEAR		
		2023	2024	2025
	PUBLIC PROCUREMENT PROCESS	X		
	INTERACTIVE MAP CREATION	X		



# RESEARCH QUESTIONS PORTAL

**THE BRATISLAVA SELF-GOVERNING REGION HAS AMBITION TO SOLVE A NUMBER OF RESEARCH ISSUES THAT DIRECTLY AFFECT AREAS IN THE COMPETENCE FRAMEWORK OF THE REGIONAL AUTHORITY, WHETHER IT IS THE QUESTION OF OWN BUILDING RENEWAL, SURROUNDING AREAS RENEWAL, ADMINISTRATIVE MATTERS OR OTHER CURRENT TOPICS AFFECTING THE WORK OF THE OFFICE.**

**BY PUBLISHING RESEARCH ISSUES THAT CAN BE ADDRESSED IN THE FINAL BACHELOR OR DIPLOMA THESIS, A SIGNIFICANT INTERCONNECTION BETWEEN THE REGION AND A SCIENTIFIC AND RESEARCH AREA WOULD BE ACHIEVED. THIS RELATIONSHIP CAN BE FURTHER SUPPORTED WITHIN THE PLANNED INNOVATION CLUSTER.**

## **GLOBAL GOAL**

**IMPROVING THE LIFE OF THE REGION'S CITIZENS THROUGH OPTIMIZATION OF PUBLIC ADMINISTRATION PROCESSES USING SMART PRINCIPLES**

## **STRATEGIC PRIORITIES**

- SUPPORT FOR SOLUTIONS TO THE PROBLEM AREAS OF THE BRATISLAVA REGION;
- PROMOTION OF PROJECT IMPLEMENTATION IN THE BRATISLAVA REGION;
- INCREASING THE MOTIVATION OF LOCAL GOVERNMENTS FOR PROJECT IMPLEMENTATION.

## **KEY PERFORMANCE INDICATORS**

NUMBER OF CREATED RESEARCH PORTAL QUESTIONS

NUMBER OF RESEARCH QUESTIONS PUBLISHED ON THE PORTAL PER YEAR

NUMBER OF RESEARCH QUESTIONS BEING SOLVED ON THE PORTAL

TIMETABLE

RESEARCH QUESTIONS PORTAL	MILESTONE	YEAR		
		2023	2024	2025
	PUBLIC PROCUREMENT PROCESS	X		
	CREATION OF RESEARCH QUESTIONS PORTAL	X		


LIST OF PROJECTS


COLLECTION AND CREATION OF RESEARCH QUESTIONS
CREATION OF RESEARCH QUESTIONS PORTAL (OWN SECTION ON THE WEBSITE OF THE BRATISLAVA SELF-GOVERNING REGION)
ADDRESSING COLLEGES AND UNIVERSITIES
PROMOTION OF POTENTIAL RESEARCH QUESTIONS, COMMUNICATION WITH STUDENTS
PORTAL ADMINISTRATION





## NOTES




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**ISSUED BY THE BRATISLAVA SELF-GOVERNING REGION, 2022**

**NOVACO**

 Operačný program  
**Efektívna  
verejná správa**

  
**Európska únia**  
Európsky sociálny fond